
SYLLABUS FOR BOARD OF STUDIES ADOPTION — generated from the live catalogue record

KloudDesk — Helpdesk and Ticketing

SW-08 · Informatics · Software Engineering

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Catalogue SW-08 · version 1 · generated 2026-08-27

OVERVIEW

Student, parent, IT and hostel queries in one queue, with response times you can report on. Complaints arrive by phone, WhatsApp and in person, and nobody can say how long any of them took.

HOURS AND CREDIT POSITION

Contact hours: — Guided project: — Self-study: — Notional total: —

Credit claim: none

Offered as a non-credit programme. The hours above are stated for transparency; the college may position it inside value-added / add-on frameworks at its discretion.

EVERY PARTICIPANT RECEIVES

FEE

On your college's quotation

Excludes the optional nasscom assessment where offered. Final pricing on your college's quotation.

DESIGNED BY

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